



Taking savings
to a higher level.



The Dell Employee Purchase Program is an exclusive discount program brought to you by your company and Dell. Dell EPP gives you all the selections and specials of Dell Home PLUS additional EPP savings.

As a new member, you may have questions. So, we've included the answers to some of the most frequently asked questions below. For even more information, call 1-800-695-8133.

FAQs ABOUT EPP

Q: Why is this the best deal on a Dell PC for home?!

A: EPP offers you savings not available to the general public.

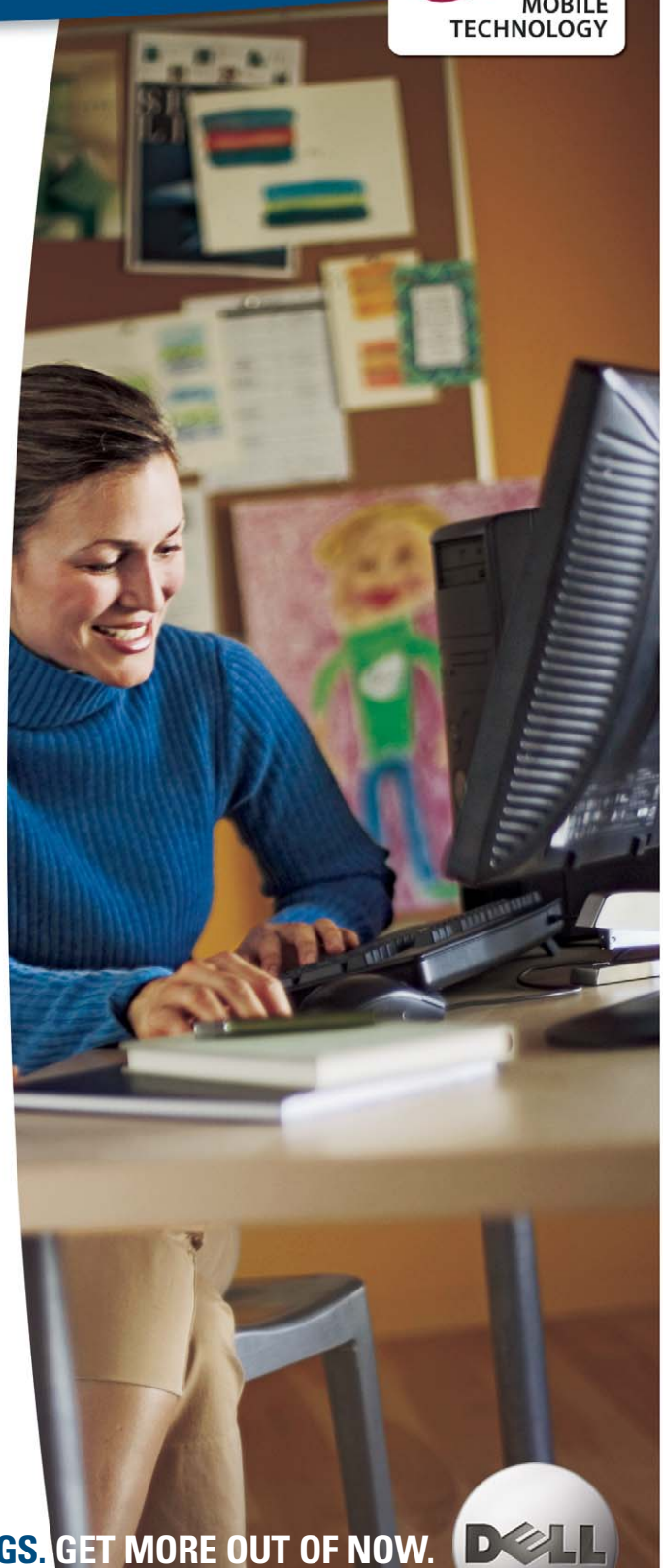
- Savings of up to 6% on all Dell™ Dimension™ desktop and Inspiron™ notebook systems
- Double those savings (up to a total 12% off) by selecting 3 or 4 years of At-Home service²
- Discounts taken on top of most generally advertised Dell Home Sales prices and promotions
- Exclusive discounts and offers not available to the general public

Systems priced before tax, shipping and handling	Up to \$800	\$800 up to \$1600	\$1600 and Above
Base Discount	2%	4%	6%
Discount with 3- or 4-year At-Home Service ²	4%	8%	12% Best Deal

Q: How do I learn more? How do I place my order?

A: Simple.

- Visit our Web site at www.dell.com/eppbuy.
- Or, call us at 1-800-695-8133 and speak to an EPP sales consultant who will be happy to answer your questions, help you configure a system that's best for you, and even take your order.
- Or, visit your company's Premier Pages™ Web site.



GET MORE SAVINGS. GET MORE OUT OF NOW. **DELL**

Q: What payment options do I have?

A: There are two ways you can pay for your new Dell system:

- Dell Financial Services offers the Dell Preferred Account³, an easy and convenient payment option that fits your budget! The process is easy, the application and credit approval is handled online or over the phone, and if you qualify, your selected computer system can be on its way to you within days. The Dell Preferred Account requires no down payment, no initiation fee, and no annual fee—and no minimum purchase is required.
- Dell accepts most major credit cards, including MasterCard, VISA, American Express and the Discover Card when you purchase online or over the phone.

Q: What about hardware warranty support after I purchase my Dell system?

A: Dell has a reputation for providing excellent Hardware Warranty Support 24/7.

- At-Home service² is available on Dell Dimension and Inspiron computers. Usually we can fix your problem online or on the phone without a service call. If not, a Dell technician will troubleshoot with you online or over the phone to figure out if a part is broken. Then, if you need a part, the replacement part can be shipped for next business day delivery, and if necessary, a third party technician can be there to install it.
- Hardware Warranty Support. We provide a toll-free Hardware Warranty Support line that is available 24 hours a day, seven days a week for your Dell system.

Q: How do I become eligible for the Dell Employee Purchase Program?

A: You already are eligible simply by working for your participating company. You'll be asked to verify your company when you order.

Q: Is there a way to track the status of my order?

A: Yes, indeed. Once you've placed your order and have received your order number, use Dell's online order status tracking system at www.dell.com/eppbuy. You can see at a glance where in the ordering, manufacturing and shipping process your new system is. Better yet, you can register online for Dell Order Status Service, which will alert you by e-mail when your new computer is shipped! Or if you don't have Internet access, just call us at 1-800-695-8133 to track your order.

Q: Does Dell offer a return policy?

A: Definitely. All purchases are backed by our Return Policy. Under this policy, you may return products that you purchased directly from Dell for a credit or a refund of the purchase price paid, less shipping and handling and applicable return or restocking fees. To return products, e-mail or call Dell customer service to receive a Credit Return Authorization Number within the return policy period applicable to the product you want to return. Some restrictions apply. For more information about Dell's Return Policy, please refer to:

<http://support.dell.com/us/en/kb/document.asp?dn=1057731>

Q: Will my personal information be secure if I order online?

A: Yes. Your right to privacy is a primary concern with us. When you visit our Web site, we help you maintain control of your personal information on the Internet. Dell works with strict guidelines to protect the information you provide during a visit to our Web site. For more information about Dell's privacy policy or information usage guidelines, please refer to http://www.dell.com/us/en/gen/misc/policy_000_policy.htm.

Add Electronics and Accessories for even greater savings.

Canon



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PINNACLE SYSTEMS



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Go online to get your deal!

www.dell.com/eppbuy

MEMBER ID: PS76623190

1-800-695-8133

ALL ORDERS ARE SUBJECT TO APPROVAL AND ACCEPTANCE BY DELL. Offer subject to your company's continuing participation in the Dell Employee Purchase Program. Pricing, specifications, availability and terms of offers may change without notice. Taxes, fees, shipping, handling and any applicable restocking charges are extra, and vary. U.S. Dell Employee Purchase Program new purchases only. Dell cannot be responsible for pricing or other errors, and reserves the right to cancel orders arising from such errors.

¹ EPP discounts taken on top of most generally advertised Dell Home Sales prices and promotions (some Home and Home Office special offers and coupons may be excluded). For comparative purposes only. Employee Purchase Program (Dell Marketing, LP) not associated with Dell Home Sales (Dell Catalog Sales, LP)

² At-home service provided via third-party contract with customer. Technician will be dispatched if necessary following phone-based troubleshooting. Availability varies. Other conditions apply.

³ Offered by CIT Bank to qualified U.S. residents with approved credit. Taxes, fees, and shipping and handling charges are extra, and vary.

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